



## Call for Public Submissions

Name of HEI	Mazoon College	Type of EQA	Major Change Notification
Notice Publication Date	August 27, 2025	Deadline	September 21, 2025
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### What is a Public Submission?

The Oman Authority for Academic Accreditation and Quality Assurance of Education (OAAAQA) undertakes reviews of Higher Education Institutions (HEIs) for all External Quality Assurance (EQA) activities under its remit, including a major change at the HEI. As part of their deliberations, the Panels undertaking these reviews invite public submissions from interested parties.

### Who may make a Public Submission?

Anyone with direct knowledge of the HEI under review may make a comment.

### What should be commented on in a Public Submission?

Submissions may cover any issue relevant to the HEI's ongoing review by OAAAQA. The submission should address, however, aspects of activities or systems that may assist the Panel in forming conclusions about the HEI's performance. It must contain specific evidence for any claims being made as a Panel is not able to pursue vague statements or allegations.

### When should the Public Submission be made?

Submissions must be received by the deadline specified above.

### How is a Public Submission lodged with OAAAQA?

Submissions should be sent via e-mail to the OAAAQA Contact listed above.

### What information must be provided with a Public Submission?

- **Identification:** Submissions must include the name, position, organisation or workplace (if any) and the contact details of the person or group making the submission.
- **Contact:** The person or group making the submission must be willing to participate in a telephone interview with the Panel if deemed necessary.
- **Evidence:** The submission should address aspects of Mazoon College's activities that assist the Panel in forming conclusions. It should contain specific evidence for any claims being made. Vague statements or allegations are not pursued by the Panel.
- The submission should not refer to personal grievances or single out individual members of staff within the HEI under review as the Panel has no mandate to address grievances.
- The submission (excluding corroborating evidence) should be no more than 1,000 words.

### Will the HEI know the identity of those making a Public Submission?

All submissions are confidential. This means that while Panels may use the information provided in a submission, they are not permitted to reveal the source of the comments. As information is only used in the formation of general comments on an HEI's performance, and not for the purpose of pursuing specific grievance, the Panel will not make any response or report back to those making the submission.